

Digital process support during order processing



Optimised and digitalised processes save time and money



 **blum**[®]

Do you want to optimise your order process and reduce costs?

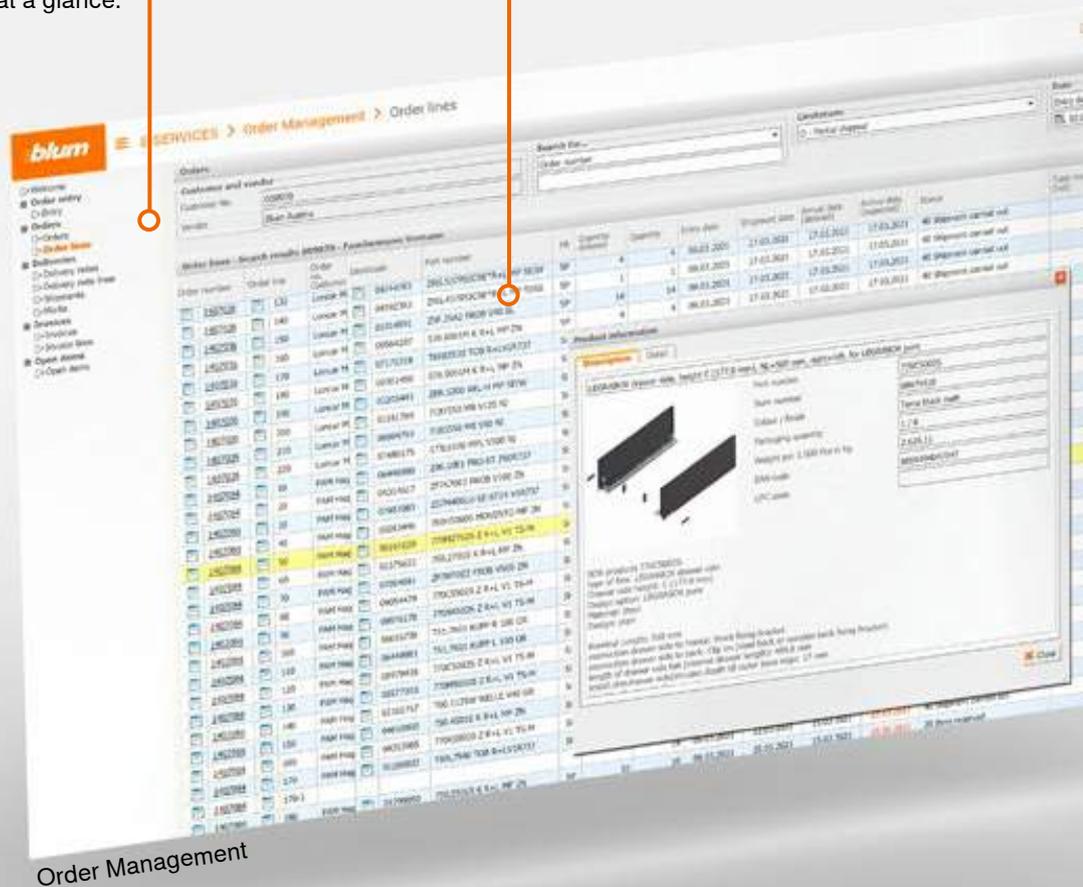
We offer services for order management and EDI to make collaboration more efficient. Digitalise your business processes – from ordering of the required products right through to digital documents such as order confirmations, delivery notes and invoices. Not only does this enable you to work faster. Automation also offers benefits such as error-free data transmission and the highest data quality. This means that you always have an overview of all ordering activities.

Overview

All the important information about your orders at a glance.

Automatic checks

Different checks prevent common errors such as those when having to order left and right-handed fittings separately or when minimum quantities need to be taken into account.

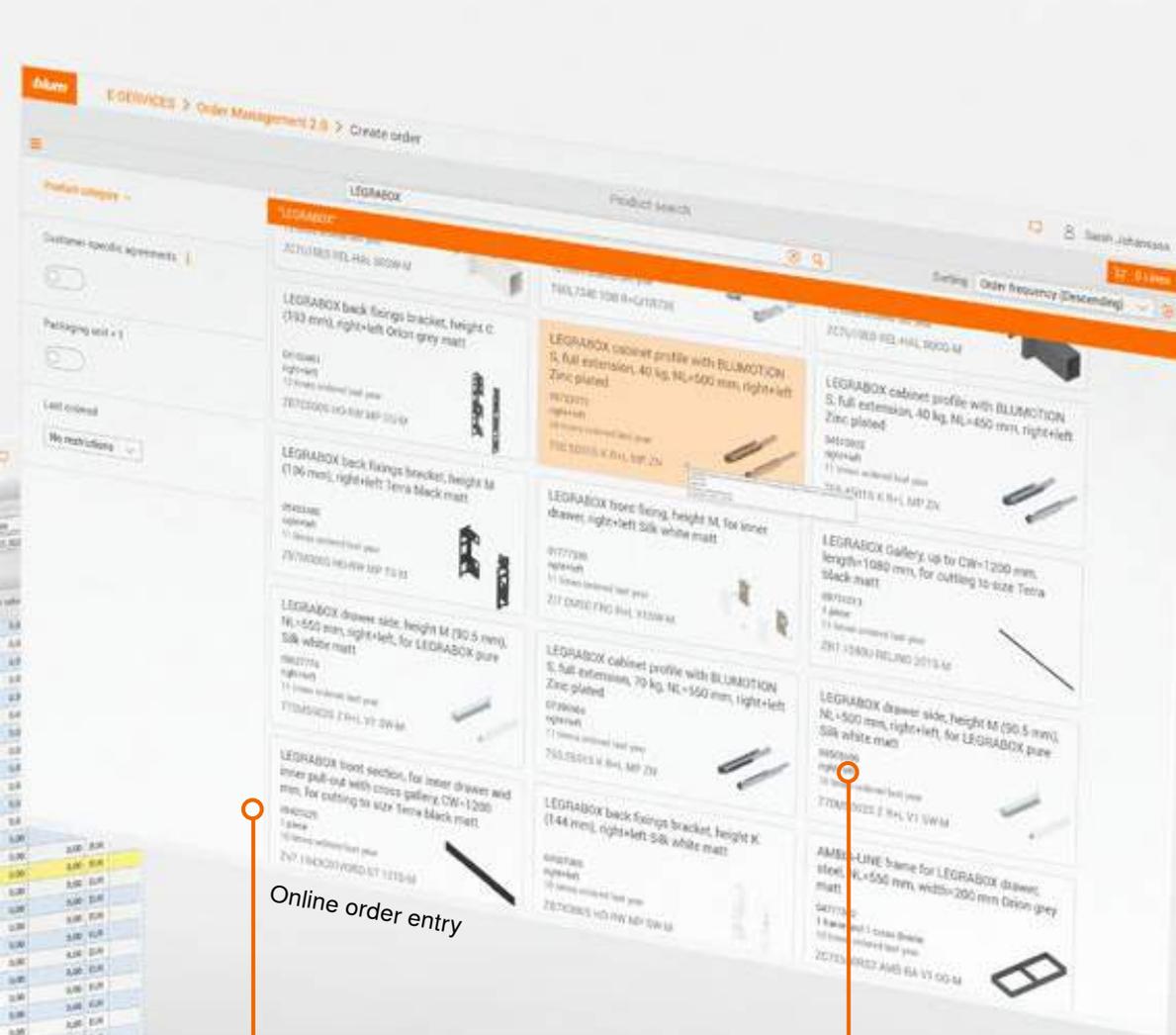


Order Management

Keep a clear overview of orders with our Order Management Service. Send your orders directly to Blum and check up on status right from the start of the ordering process.

Electronic Data Interchange (EDI)

We would be glad to develop an electronic data interchange (EDI) system with you – to accelerate the interchange of order, supply and invoice information. EDI enables you to order directly from your ERP system. The entire order processing system then runs automatically.



Online order entry

Item search

Find the right items quickly via a search or based on your recently ordered items.

Configurable items

Use the Product Configurator to configure entire applications and incorporate these into your order.

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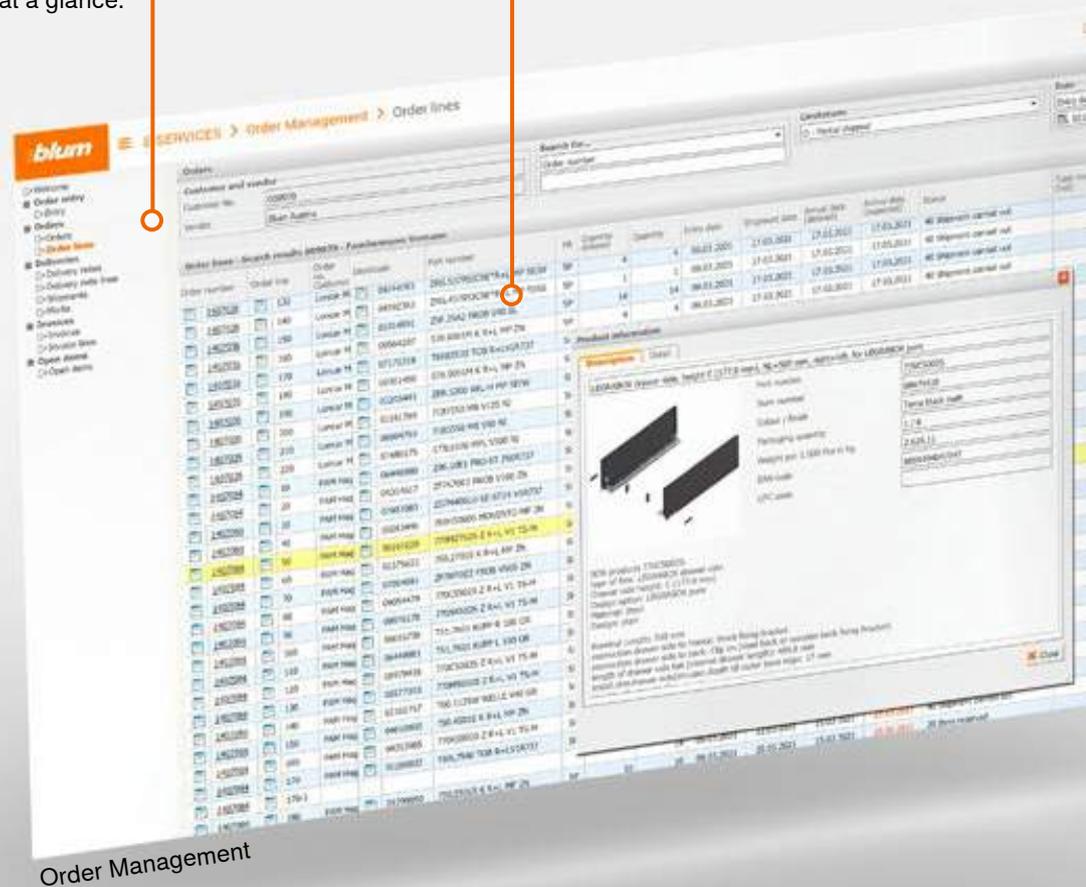
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What are the advantages of our services for the order process?



Accelerated ordering processes and therefore improved response times



Efficient data transmission



Significant cost savings thanks to electronic processing



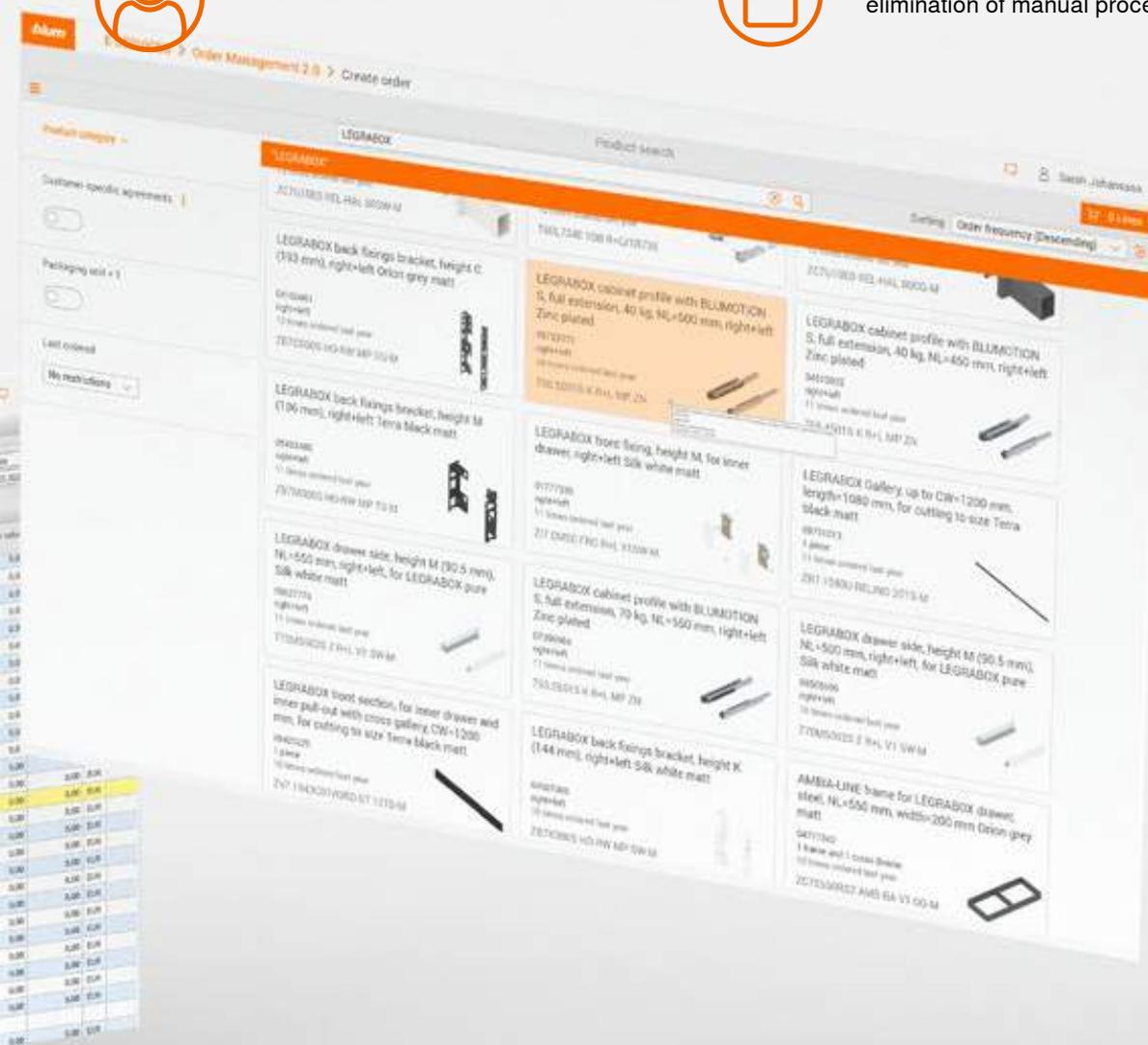
Reduced paper consumption and consequently lower environmental impact

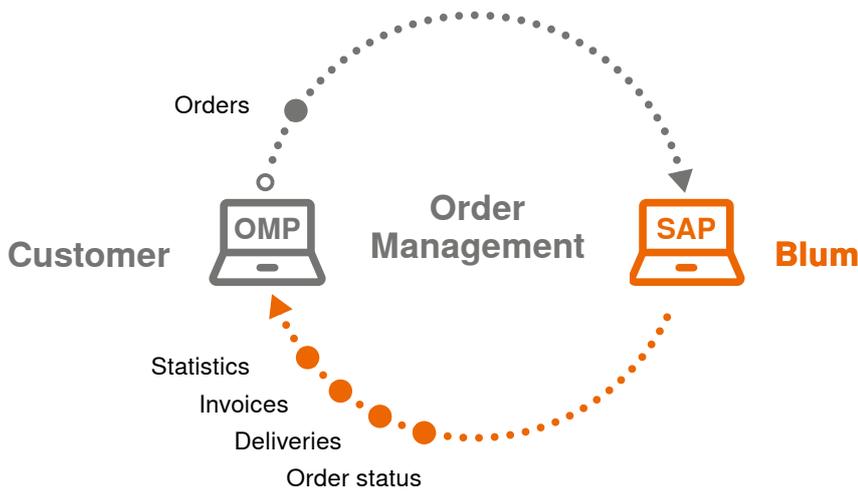


Customised connection options



Increased process reliability through elimination of manual processing steps



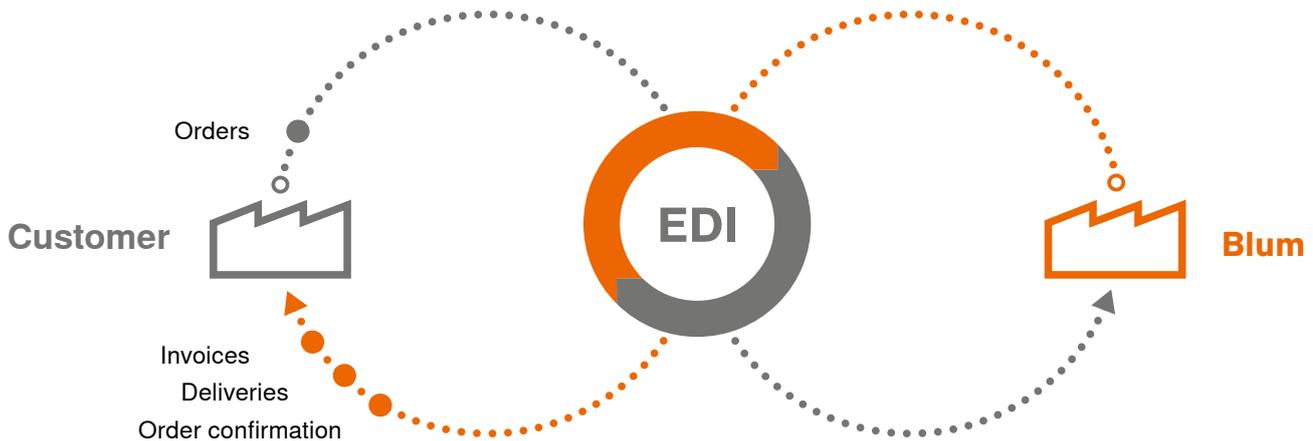


Order Management

- Reduces administrative costs
- Fewer entry errors and returns thanks to automatic checks
- Up-to-date status overview and history
- Import of order lists in the form of Excel files or directly from the Product Configurator
- Available for use on mobile devices

Requirements

- Internet access
- E-SERVICES user and customer number at Blum



Electronic Data Interchange (EDI)

- Orders directly from your ERP system
- Reduces processing times and enables efficient working
- Reduces administrative costs
- Enables reliable information flow
- Reduces errors and improves data quality

Requirements

- ERP system
- Well-maintained item master data
- Provision of a secure method of transmission

Supported data formats

- EDIFACT
- XML
- SAP-IDOC
- Opentrans
- ANSI X12

Supported communication protocols

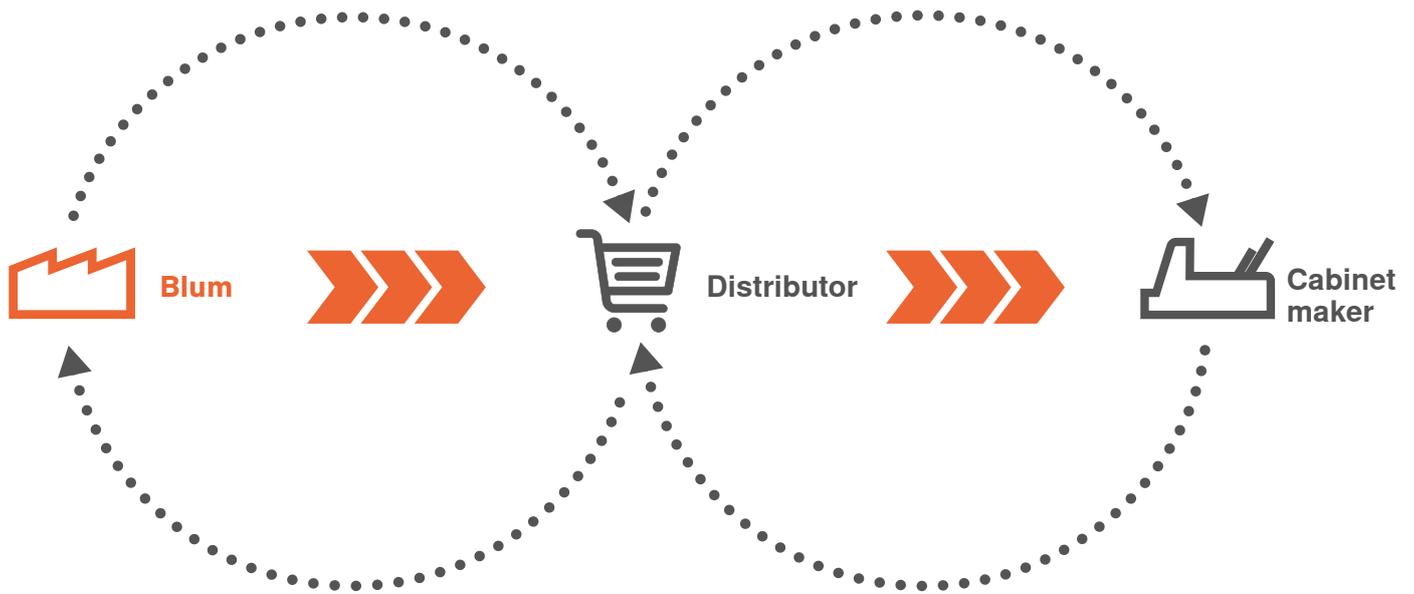
- AS2
- HTTPs/HTTP
- sFTP/FTP

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Interested?

If you are interested in this service, get in touch with your contact at Blum. We would be happy to advise you.



A real partnership

Smooth processes and a bilateral exchange of ideas and experiences guarantee a successful business partnership. We support our distributors with product data for their communication channels and the online order process.

Best possible support for your processes

It is very important to us that distributors can integrate our products into their value creation chains with ease. We offer both in-person and digital services for this purpose. At the end of the day, both you and your customers should benefit from our offering.

Services with added value for your customers

We also offer services to distributors that they in turn can offer to their customers, i.e. manufacturers. These include configurators for simple product selection, handy calculators, assembly information in the form of graphics and CAD/CAM data.



Interested?

If you are interested in this service, get in touch with your contact at Blum. We would be happy to advise you.

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Our sites in Austria, Poland and China are certified to the international standards mentioned below.
Our site in the USA is certified to ISO 9001.
Our site in Brazil is certified to ISO 9001, ISO 14001 and ISO 45001.



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products

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